STATE NEVADA

STANDARDS AND METHODS OF ASSURING HIGH QUALITY CARE

The standards demanded of all medical services are necessity, appropriateness, and timeliness.

Methods of assuring high quality care encompass the entire administration of the program. They include but are not limited to:

- 1. Use of professional medical and paramedical consultants.
- 2. Verification of the professional qualification of providers.
- 3. Public relations efforts and active use of the Medical Care Advisory Groups.
- 4. Payment of fees adequate to enlist a high percentage of each professional group.
- Constant assessment of under and over-utilization followed by appropriate action.
- 6. Use of local medical societies to adjudicate professional problems.
- 7. Prompt payment of claims.
- 8. Use of Medical Social Teams at the local level to review care received and evaluate need for and use of medical services and supplies.
- 9. Nurse visits to each medical facility on weekly basis.
- 10. Toll-free statewide telephone to Medical Assistance Unit for providers with questions or problems.
- 11. Integration of medical and social services.